

QUALITY ENVIRONMENT ENERGY

GUIDELINES

QUALITY, ENVIRONMENTAL, AND ENERGY GUIDELINES

We, all employees of the E.G.O.-Group (E.G.O.), are committed to continuously improving the quality, environmental, and energy performance of both our products and our processes in production and administration. In doing so, we rely on an integrated management system (IMS) encompassing our quality, environmental, and energy management systems.

QUALITY

Each and every employee is responsible for the quality of their work and contributes to the achievement of the E.G.O. quality targets in the customer-supplier relationship. The overarching E.G.O. quality targets are:

§ Increasing customer satisfaction

§ Minimizing complaints

§ Minimizing (internal and external) quality expenditures

We are constantly improving our quality level and the shared quality awareness of all employees through targeted training and qualification measures, the teaching of methodological skills, and complementary measures from our “Quality Next Level” quality initiative.

We prioritize error prevention over error correction. This principle is consistently implemented in product development, production processes, and all other corporate processes, including administration. For this purpose, we use modern preventive methods to ensure the highest pos-

sible quality and functionality of the products as well as the efficiency of all processes.

The high-quality standard, we adhere to in our work and which we hold ourselves accountable to in the production of our products, consistently surpasses the quality expectations and requirements of our customers. An essential part of our product quality depends on our suppliers and the materials and components they supply. For this reason, we involve our suppliers in our quality management system as part of our supplier management process and support them in achieving the necessary quality level. This is an essential basis for our corporate success.

ENVIRONMENT & ENERGY

We proactively reduce the negative environmental impact of our products throughout their life cycle – from raw material extraction and production to transportation, actual use, and at the end of their life cycle. The focus is primarily on minimizing energy consumption, greenhouse gas emissions, and raw material and water consumption in economically and environmentally meaningful ways.

When selecting the materials to be used and their suppliers, sustainability and the observance of compliance and environmental standards are important decision-making criteria. In E.G.O. production, we consistently reduce energy consumption, greenhouse gas emissions, waste, and water withdrawal.

We develop products that enable customers to use household appliances energy-efficiently. Protecting the health and safety of the user is also particularly important to us. In the spirit of the circular economy, we strive to integrate our products into a cycle so that materials are used for as long as possible and natural ecosystems are protected.

CONCLUSION

Delivering the best quality and protecting the environment concerns all of us, and every single employee of the E.G.O.-Group contributes to the achievement of our objectives with their actions and work. We are continuously striving to optimize our products and processes in terms of quality and sustainability aspects, day after day!



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